

Terms and Conditions

This is the user agreement between the user (you) and **Orange Octopus Books** (we).

Acceptance of terms and conditions

You consent to the Terms and Conditions when you use the site and/or make an order.

Pricing

Orange Octopus Books aims to provide the most accurate information on book prices at all times. We supply items at the stated price except where a specific discount is offered. We reserve the right to change prices on any of our titles.

Availability

All titles are supplied dependent on availability. If we have run out of stock of a particular title, we will inform you of this, and provide an estimate of when the title will be dispatched. Please look at our Books page for details on titles not yet published.

Privacy of your data

Orange Octopus Books takes the privacy and the security of the information you provide to us very seriously. We do not sell, trade or rent any of your personal details to any third party. We will only use the information that we collect about you lawfully and strictly in accordance with the Data Protection Act 1998 (UK).

Payment methods

Full payment for all orders is required at the time of ordering.

We offer the following payment options:

Credit card via Paypal

IDEAL

Bank transfer

Sales Tax / VAT

The price of the Scheme of Work for Schools does not include VAT – this will be added at the current rate of 6%. Our VAT number is: NL852948360B01.

Delivery

Please note, titles are dispatched on receipt of payment.

Delivery costs are clearly state in your total bill. Delivery charges vary depending on country and number of books. We aim to keep delivery costs as low as possible but we reserve the right to amend delivery charges in accordance with postage costs in The Netherlands.

We aim to dispatch your book/s the same day that payment is received, so that you receive your book/s within 3 working days.

Returns

We are happy for you to return items that are in their original condition, but all returns requests must be made within 14 days from receipt of book. The customer pays postage except where the wrong title has been dispatched.

If you would like to return items to **Orange Octopus Books** please contact us at info@rembrandtkiki.com or alternatively call 0031624884523. Please also contact us if you would like to return items because of an error on our part or if the item is defective.

Website

Orange Octopus Books aims to have a working website at all times. If, for any reason, the activities listed on the website are unavailable, we will endeavour to correct this as soon as possible.

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Changes to terms and conditions

Orange Octopus Books reserves the right to change or update the Terms and Conditions relating to the use of the site from time to time without prior notice to Users.